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SUBMIT STUDENT HELP TICKET IF ANYTHING IS WRONG WITH YOUR FCPS LAPTOP

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Restart Your FCPS Laptop on the FCPS Network

IN-PERSON STUDENTS

- During Advisory
 - Restart your FCPS
 Student Laptop
 - Log on to your FCPS Student Laptop
 - Look for and Open the FCPSOn Healthcheck desktop Icon





VIRTUAL STUDENTS

- Go to KEY MS or another FCPS school's parking lot ASAP!
- Park close to the school building
- Restart your FCPS Student Laptop at least 2x
 - This is how your computer get its updates
- Look for and Open the FCPSOn Healthcheck desktop Icon



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Run the FCPSOn Health Check

 Look under Installed Applications for Pearson TestNav Client.

You should see this

SCCM Client Installed: v5.00.9012.1000
Lightspeed Smart Agent Installed: v1.5.1
McAfee Endpoint Security Installed: v5.7.2.162

INSTALLED APPLICATIONS

If it says: Pearson TestNav Client Installed: v1.9.7.0 please Restart your laptop.

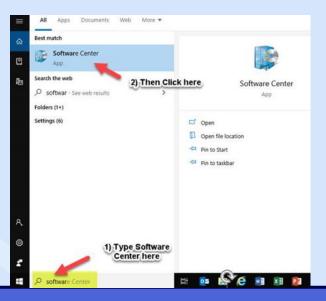
Then log back on and go to the "Now Let's Try TestNav" Slide.

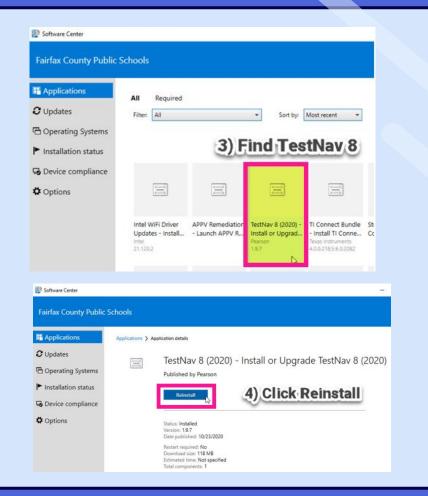
If it says: Pearson TestNav Client please go to the "Re-Install TestNav 8" Slide.



Re-Install TestNav

- 1. Go to the **Windows Search Box**
- 2. Type and Open the **Software Center**
- Find TestNav 8
- 4. Click **Reinstall**
- 5. **Restart** your computer
- 6. Go to the "<u>Lets Try TestNav</u>" Slide







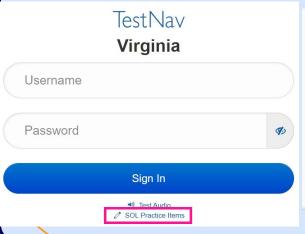
Now Let's Try TestNav

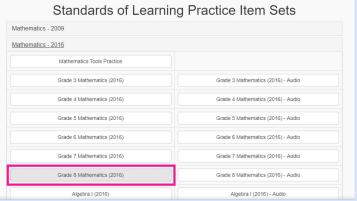
1. Look for and **open** the **TestNav 8** app on your desktop





- 2. Choose the **SOL Practice Items** link
- 3. **Click** and **open** an SOL Practice test to take
- 4. Click the checkbox for "I agree to the Terms and Conditions" and Continue
- 5. Next choose the blue **Start** button to start the practice SOL test



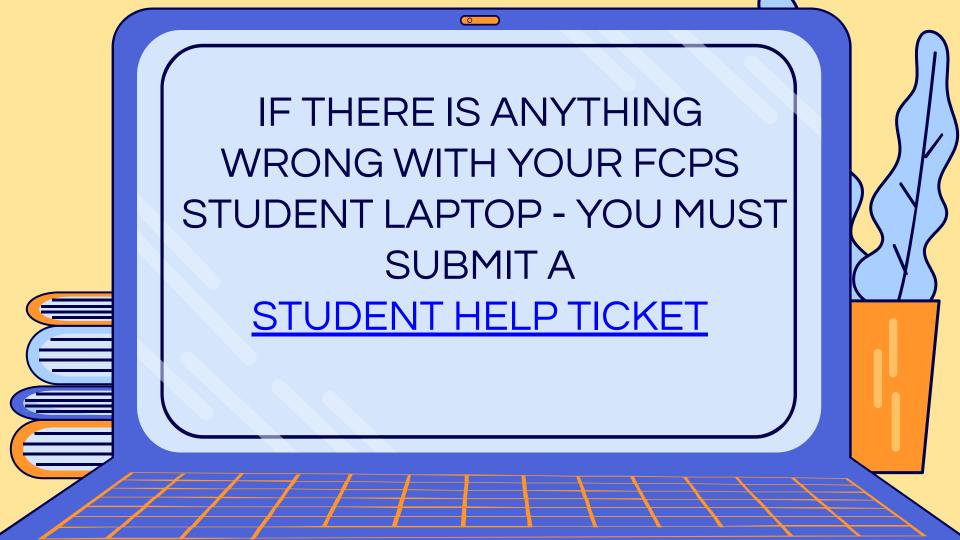


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Other Reminders

- Your laptop should be fully charged every time you come into the building
- Please bring your own FCPS laptop charger (just in case)



THANKS!







Do you have any questions?

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